

One-Stop System Orientation



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May 2011

Components of ESD


- Employment and Training Services
- Unemployment Insurance
- Adult Basic Education



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ESD's Mission


Provide labor exchange, employment and training services, and unemployment insurance to Alaskans and Alaska businesses thereby advancing opportunities for employment and providing economic stability for communities in Alaska.



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ESD's Core Values

- Integrity
- Respect
- Customer Services
- Teamwork
- Excellence
- Creativity
- Training
- Communications



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ESD's Vision



The Employment Security Division is Alaska's premier leader in connecting employers with a skilled workforce, keeping workers in Alaska and sustaining communities through the delivery of unemployment insurance.



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History



- The Wagner-Peyser Act of 1933 established a nationwide system of public employment offices known as the Employment Service.
- The Act was amended in 1998 to make the Employment Service part of the one-stop system.
- The one-stop system provides universal access to employment related services so that workers, job seekers and businesses can find all services under one roof in easy-to-find locations.

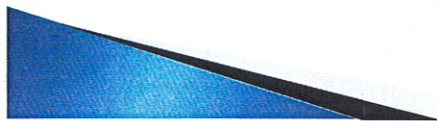


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Alaska Job Center Network



- 23 Locations throughout Alaska
- Online presence at www.jobs.alaska.gov
 - Alaska Labor Exchange System (ALEXsys)
 - AJCN Online
- Available toll-free at 877-724-2539



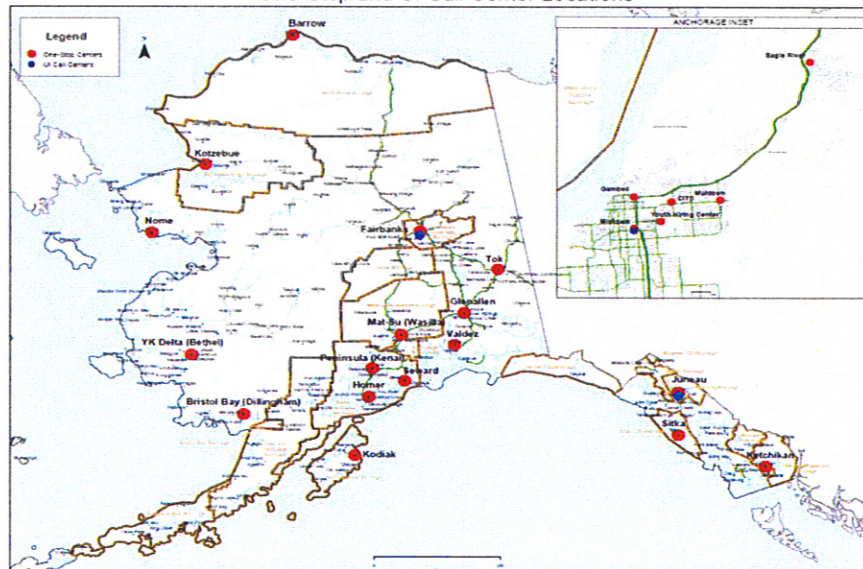
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Alaska Job Center Network



ALASKA DEPARTMENT OF LABOR
& WORKFORCE DEVELOPMENT

One-Stop and UI Call Center Locations



Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section (7/10)

Alaska Job Center Network Partnerships



- Workforce Investment Act Title I programs
- Wagner-Peyser
- Veterans Services
- Trade Act
- Vocational Rehabilitation
- Adult Basic Education
- Work Opportunity Tax Credit (WOTC)
- Senior Community Services Employment Program
- Employment & Training Programs under the Food Stamp Act
- Tribal & Native Employment and Training Programs
- Alaska Job Corps
- State Training and Employment Program (STEP)
- Temporary Assistance for Needy Families (TANF)
- University system
- AVTEC
- Department of Health and Social Services
- Commission on Aging
- Other community and private, non-profit service and training providers

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Veteran Services



- ESD provides priority of service for veterans and eligible spouses in WIA funded programs.
- Priority of service means that veterans and eligible spouses are given priority over non-covered persons for the receipt of employment, training and placement services provided under WIA funded programs.

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Labor Exchange and Employment Services



Job Seekers

- Job search assistance
- Job referral
- Placement assistance for job seekers
- Reemployment services to UI claimants
- Recruitment services to employers with job openings
- Career assessments
- Labor market information
- Career counseling



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Labor Exchange and Employment Services



Employers

- Job postings on ALEXsys
- Candidate referrals to job openings
- Educating employers about incentive programs
 - Work Opportunity Tax Credit (WOTC)
 - Fidelity Bonding
 - On-the-job training wage reimbursement
- Rapid Response
- Job fairs
- Foreign labor information
- Employee suitability assessments
- EEO/ADA information
- Trade Adjustment Assistance (TAA)



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Work Services



- ▶ Provides case management services to clients who have applied for or are receiving Temporary Assistance for Needy Families (TANF); in Alaska this is known as the Alaska Temporary Assistance Program (ATAP)
- ▶ Assists clients to overcome barriers and provides services to help clients become self-sufficient



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Job Training



- Workforce Investment Act (WIA), State Training & Employment Program (STEP), and other programs available in the job centers delivered via individual training accounts
- Job related training services can help Alaskans qualify and obtain high-demand jobs that lead to economic self-sufficiency
- Training services are available through the Alaska Job Center Network and selected training providers and partners across the state




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Rapid Response



- Federal program designed to offer high quality services to communities, businesses and individuals who are addressing events that may lead to worker layoffs
- Services are flexible and strategically designed to bridge economic and workforce development
- Help from partnerships and tailored solutions for businesses and workers during any stage of the business cycle
- Help businesses and individuals in transition to avoid or recover from layoff




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Alaska Job Center Network Status Report



Calendar Year 2010 Statewide Totals

- Job center visits – 294,235
- Veteran visits to job centers – 27,608
- Job openings – 47,239
- Job orders – 33,252
- UI claimants registered for work – 40,856




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Employment Security Division
Job Openings and UI Monthly Report for 2010
January 1, 2010 -December 31, 2010



**ALASKA DEPARTMENT OF LABOR
& WORKFORCE DEVELOPMENT**



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& WORKFORCE DEVELOPMENT

Number of Job Center Visits

Number of Veterans Visits to the JC

Number of Job Openings

Number of Job Orders

UI Claimants Registered For Work

UI Rate in December*

	Job Center				UI	
Anchorage						
Midtown	51,639	4,663	19,874	14,243	9,891	N/A
Gambell	40,061	3,524	N/A	N/A	3,437	N/A
Muldoon	29,155	4,675	N/A	N/A	5,636	N/A
Anchorage Total	120,855	12,862	19,874	14,243	18,964	6.40%
Mat-Su	27,779	2,037	2,338	1,610	5,183	9.50%
Fairbanks	26,062	3,874	5,548	3,339	4,124	7.10%
Kenai	21,617	2,323	2,700	1,828	2,593	10.70%
Eagle River	19,574	1,324	506	265	1,521	N/A
Kodiak	13,971	921	1,564	813	1,401	11.30%
Juneau	12,569	1,052	3,595	2,533	1,625	5.80%
Bethel	8,910	557	1,926	1,400	509	13.70%
Homer	8,382	591	1,022	834	881	N/A
Ketchikan	6,572	310	1,227	960	1,087	8.80%
Seward	5,127	603	726	528	689	N/A
Nome	5,018	146	1,124	839	298	11.90%
Valdez	4,782	503	1,148	835	287	10.70%
Sitka	3,371	281	564	513	541	7.40%
Kotzebue	3,164	41	548	470	265	N/A
Dillingham	2,017	22	796	599	196	11.70%
Barrow	1,925	55	1,465	1,289	228	N/A
Glennallen	1,407	31	447	269	237	N/A
Tok	1,133	75	121	85	227	N/A
Statewide Totals	294,235	27,608	47,239	33,252	40,856	8.10%
The number of online visits to ALEXsys 2,012,037						


Statewide UI Rate for all of 2010 was 8.0%

Source: Department of Labor, Employment and Training Technical Unit
May 2011.

Alaska Job Center Network



Priorities & Initiatives




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Alaska Resident Hire



Promoting Alaska Hire by

- ALEXsys Job Orders
- Advertising locally
- Growing our own workforce to ensure employers have job ready Alaskans
- Pursuing grants to train Alaskans towards jobs currently held by foreign workers
- Incorporating into ESD's vision



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"We are committed to providing every opportunity for Alaskans to get good, high paying jobs here in Alaska. This determination, along with several other key workforce development initiatives developed with the help of the Alaska Workforce Investment Board, will help ensure that Alaskans are prepared and have the best opportunity to go to work."

- Labor Commissioner Click Bishop



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Disability Employment Initiative (DEI)

- AWIB was awarded a DEI grant from the U.S. Dept of Labor for \$2,727,000 on September 29, 2010
- Grant is to improve education, training and employment opportunities and outcomes of youth and adults who are unemployed and/or receiving SSD benefits
- Partner agencies include
 - Governor's Council on Disabilities & Special Education (GCDSE)
 - Employment Security Division (ESD)
 - Division of Vocational Rehabilitation (DVR)
 - Division of Public Assistant (DPA)



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Alaska Career Ready The WorkKeys® System



- Developed by the ACT Corporation
- Job skills measurement system
- Measures “real-world” foundational skills critical to job success
- Skills needed for any occupation and at any level of education



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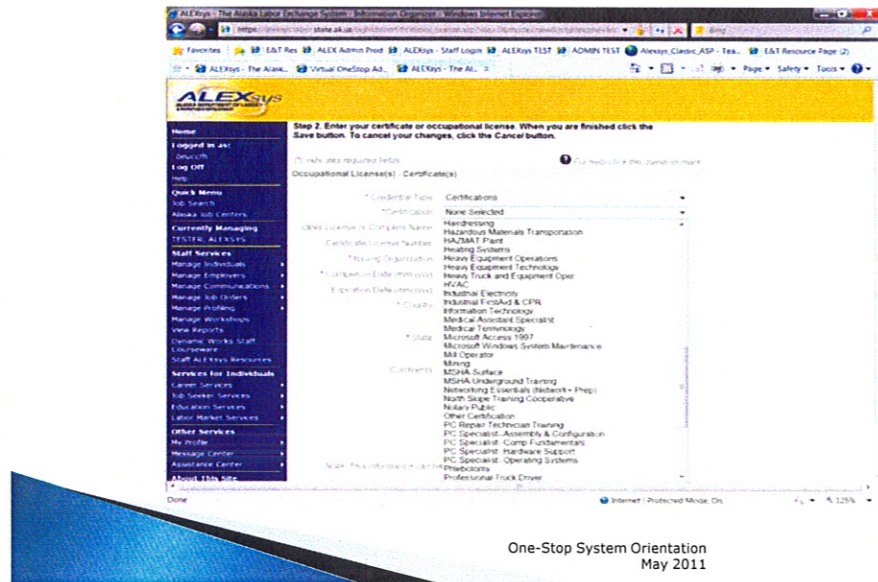
Reemployment Services (RES) Project



- Improve ALEXsys website navigation
 - Revise menus and other navigation
 - Add user information block
 - Re-toll new wizard with progress bar
- Remove obstacles to resumé completion
 - Streamline process for job seekers looking to create online resumé
 - Provide clear indication of resumé status (online or offline)
 - Remove unnecessary questions and steps from the process
- Take advantage of other opportunities
 - Improve resumé targeting and formatting
 - Offer easy access to services (tracks, workshops & virtual recruiter)
 - Provide easier account maintenance (profile information, changing passwords, etc.)

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Credential Matching



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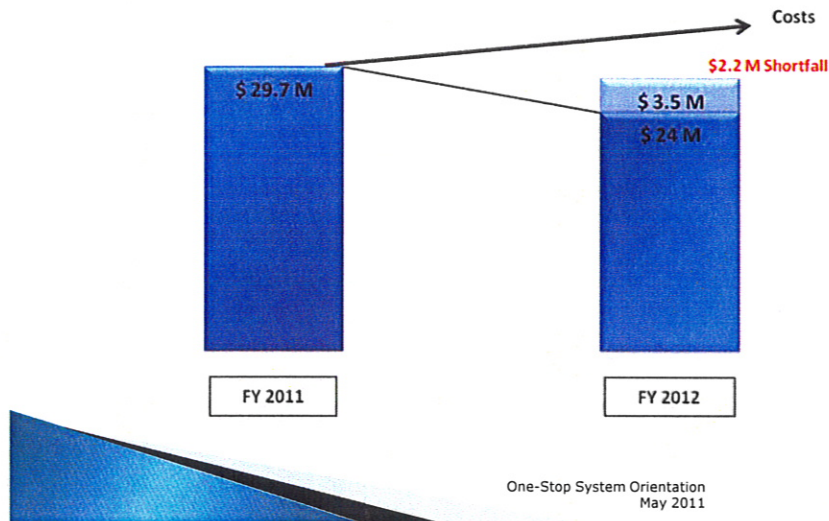
Challenges Ahead



- WIA funding decreases
- Wagner-Peyser decreases
- Other funding source decreases
- Cost increases

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Employment and Training Services Budget



Regional Managers



Please feel free to contact our Regional Managers at any time if you have questions

- Northern/Interior: Willie Young 451-3145 willie.young@alaska.gov
- Peninsula: Diana Spann 283-2957 diana.spann@alaska.gov
- Anchorage/Mat-Su: Brad Gillespie 269-1081 brad.gillespie@alaska.gov
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- Western/Coastal: Barbara Cowboy 543-1903 barbara.cowboy@alaska.gov
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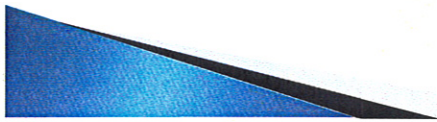
Questions?



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